

# JOHNS HOPKINS UNIVERSITY

Parking Office  
South Garage  
3400 N. Charles Street  
Baltimore, MD 21218  
410-516-7275/ Fax 410-516-0196

May 27, 2008

The Office of Parking and Transportation experienced some issues with the processing of credit cards. We have since switched processing platforms. During the move to our new system, credit cards were not processed in real time. Any transactions from February 20, 2008 through April 22, 2008 were submitted to bank and credit card companies beginning May 19, 2008. Individual bank and credit card statements may reflect the date the charge was processed, not the date of the original transaction.

We apologize for any inconvenience this may cause our customers. Please contact the parking office [parking@jhu.edu](mailto:parking@jhu.edu) with any questions or concerns.